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January 17, 2002

Mr. Lewis Golinker Assistive Technology Law Center 202 East State Street Suite 507 Ithaca NY 14850

Dear Lew:

DynaVox Systems LLC is the leading manufacturer of augmentative communication devices. To date we have sold approximately 23,000 devices globally.

Our current line of products include the DynaMyte 3100 and DynaVox 3100, released in 1998, the Dynamo, released in 1999, and the DynaWrite, released in 2002. The DynaVox 3100 is our third generation device; the DynaVox originally was introduced in 1991; the DynaVox 2c was introduced in 1995, and the DynaMyte in 1997. All DynaVox Systems AAC devices are dedicated communication devices. They are not intended for and are not useful to individuals who do not have severe communication disabilities.

All DynaVox Systems AAC devices always have been and continue to be designed, manufactured, marketed, and sold exclusively for use by persons with severe communication disabilities. DynaVox Systems AAC devices serve as a functional substitute for the organs and body structures required to produce intelligible speech which have been adversely affected by illness, injury, or disease.

DynaVox products are designed and built to be extremely durable. Durability is absolutely necessary based on the physical abilities and limitations of our customers. The durability of our products also can be demonstrated by the fact that many of the original model DynaVox's still are in use, in some cases, for the past 10 years. In general, DynaVox Systems expects its devices to have a useful life of between 5 and 8 years.

Thank you.

Sincerely,

Michele Rimmel Funding Supervisor

Michele Rimmel